



Your asylum application has been rejected on the basis of the Dublin Regulation and you must leave the Netherlands.

Are you having difficulty reading this information? Ask your case manager to explain it to you.

You have been given this information leaflet because enquiries have revealed that another country is responsible for dealing with your asylum application. The Dutch Immigration and Naturalisation Service (IND) has sent a request to the other European country asking it to take over the examination of your asylum application. This request is referred to as a Dublin claim. This other country has accepted the claim. As a result, your asylum application is not going to be dealt with here in the Netherlands. The IND has informed you about your application for a residence permit in a decision called a 'beschikking' in Dutch. You can read which European country is going to deal with your asylum procedure in this decision from the IND. You must prepare yourself for the situation that you will be leaving the Netherlands. The Repatriation and Departure Service (DT&V) will arrange for your return to this other European country.

The information in this leaflet is also important if you have entered an appeal against the IND's decision and you are still waiting for a decision from the court – and also if you put in an application for injunctive relief.

What is the Dublin Regulation?

The Dublin Regulation is set out in European Union law. The Regulation determines which European country is responsible for examining an asylum application.

The role played by the DT&V in your departure

The DT&V has been informed of the IND's decision and a departure procedure has been started. The DT&V will support and assist you on your journey to the European country that has agreed to the request to deal with your asylum application. You will be having several interviews about your departure at various points in time with the case manager at the DT&V, and this person will be your regular contact there.

This case manager will also set out clear arrangements with you concerning the steps you are going to take to bring about your departure. A written report will be made of each interview with the case manager so that all the arrangements are documented.

This report will be included in your file. This file at the DT&V contains the facts and circumstances relating to your situation, such as:

- your personal details and situation;
- the various procedures in the Netherlands, including those relating to your residence status;
- your travel options;
- reports of the arrangements made by you and the interviews you have had.

Your departure from the Netherlands

You will leave the Netherlands when you are no longer allowed to stay in the Netherlands. It is also possible that you will be allowed to await the conclusion of any procedures in the Netherlands: this could include any procedures concerning your residency status. The DT&V will, of course, take these circumstances into consideration.

Your departure from the Netherlands may be arranged in three ways:

Option 1: You want to arrange the departure yourself, possibly with the help of the DT&V.

You arrange a plane ticket and a travel document to travel to the other European country, within the period of time set for this by the IND.

If you are not able to do this yourself, the DT&V can help you.

The DT&V can arrange the following matters for you:

- transport to the border/airport;
- a one-way plane ticket;
- a temporary valid travel document, called a Dublin laissez-passer.

Option 2: The DT&V arranges your departure to the European country that is responsible for dealing with your asylum application.

If you have not arranged for your departure yourself, possibly with the help of your case manager, the DT&V will arrange this for you.

Your case manager will decide how your departure will be arranged based on your personal circumstances.

Option 3: You return to your country of origin on your own initiative with the help of the International Organisation for Migration (IOM) or the DT&V.

If you want to return to your own country independently and this country requires a visa, the IOM can – depending on your personal circumstances - help you with the following:

- advice and information concerning return to or re-establishment in another country;
- acquiring a travel document or a replacement document and a reimbursement of the expenses incurred in obtaining such a document;
- arranging a plane ticket and/or a stopover at the airport if you have to change planes. The plane ticket is for a single journey to an airport as close as possible to your final destination; you might also receive a payment towards your onward inland journey;
- assisting you at Schiphol and, possibly, at another airport if you have to change planes, and/or at the airport of your final destination;
- a possible financial sum to help you pay for your initial living costs in your own country, for instance. This can depend on the country you are travelling to, among other things;
- you can contact the International Organisation for Migration (IOM), which is an independent organisation. The staff at IOM can give individual information at the various surgeries they hold in different places in the Netherlands. You can call 088 746 44 66 to arrange an appointment. You can also visit the IOM's website: www.iom-nederland.nl.

The case manager at the DT&V can also help you to leave for your country of origin. But, in that case, you have to have a valid travel document. The DT&V cannot help you acquire valid travel documents. Support from the DT&V consists of the following:

- transport to the border/airport;
- a one-way plane ticket to your country of origin.

Please note: Returning with the help of IOM is possible within 38 days after receipt of your decision from the IND and after consent from the DT&V. If departure with the help of IOM proves to be impossible within the 38 days, the DT&V will then arrange the transfer to the other European country itself.

Protection of your privacy

The R&DS believes it is important that the return process is transparent, clear and reliable. For this reason, we carefully handle all personal data that we collect to realise departure from the Netherlands. We act in accordance with the applicable laws and regulations.

On the Privacy page on the website of the R&DS you will always find the latest version of our privacy statement with the following topics included: what personal data do we process, how do we get access to these personal data, use of cookies, the purpose of and the legal basis for the processing of personal data, the personal data storage period, third parties access to your personal data, security of your personal data, automated decision making, questions and requests about exercising your privacy rights.

In conclusion

This information sheet is an adaptation of statutory laws and regulations and avoids legal terms and expressions as far as possible. This information leaflet does not replace applicable laws and regulations, which still apply in full. Further information can be found on the DT&V's website: www.dtenv.nl

If you have any questions about your personal situation, you can make an appointment with your case manager at the DT&V; you have been given their telephone number.

If you are staying at an AZC, or VBL or GL facilities and you are not satisfied about your situation, you can put in a complaint. Complaints are dealt with by the Central Agency for the Reception of Asylum Seekers (COA) in accordance with the General Administrative Law Act (Awb, Chapter 9).

Complaints

Do you have a complaint about the DT&V or one of its staff? You can file a complaint if it relates to something that took place less than twelve months ago. You can do this in writing or via the website of DT&V: www.dtenv.nl

You can send your letter to:

The Repatriation and Departure Service
Attention: ILC
PO Box 164
2501 CD The Hague

It is not possible to submit a complaint in any other way. Filing a complaint will not have any influence on your residence status.

This is a publication of:
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Engels: Informatieblad Uw asielaanvraag is afgewezen op grond
van de Dublinverordening en u moet Nederland verlaten

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