

Project Title: Sustainable Reintegration Support to Ethiopians Returning from Europe

Implementing Agency: Agency for Refugees & Returnees Affairs: Returnees Reintegration Project Management Office (ARRA RRPMO)

Funding Agency: European Union (EU)

Project Duration: 3 Years (May 2018 to April 2021)

Target Beneficiaries:

1. Ethiopian migrants returning from EU Member States plus Norway and Switzerland;
2. Selected local vulnerable community groups;
3. Key gov't authorities mandated with returnees reintegration at federal and regional levels, particularly in Amhara, Oromia, SNNPR, Somali and Tigray Regions and Addis Ababa City Administration.

Project Objectives:

1. Facilitate sustainable economic and psychosocial reintegration for Ethiopian returnees at individual and community level and
2. Enhance the organizational and technical capacity of ARRA and relevant stakeholders to implement their mandate on reintegration.

Returnees' admission procedure into the project

Step 1:

EU Member States refer the case to the Government of Ethiopia (GoE) for the issuance of passport and/or laissez passer;

Step 2:

The Ministry of Foreign Affairs (MoFA) shares returnee information to ARRA RRPMO;

- Before the departure of each returnee, MoFA submits returnees' file to ARRA RRPMO by attaching laissez-passer/passport, Note Verbale and other relevant documents;

- Returnees' departure and arrival flight schedule including their special needs are also communicated by MoFA to RRPMO. Returnees' departure and arrival flight schedule including their special needs are also communicated by MoFA to RRPMO.

Step 3:

ARRA RRPMO welcomes and registers expected returnees at Bole International Airport;

- Upon arrival at the Airport, a dedicated ARRA RRPMO project officer will receive, screen and register returnees at Bole International Airport Immigration processing centre;
- Based on initial screening, each returnee will be assisted with transportation from the Airport to the designated shelter or to hospital/medical center if s/he requires psychological support through a referral network.

Step 4:

Provision of post-arrival support in a shelter;

- Returnees not requiring medical support will be transferred to a temporary shelter in Addis Ababa;
- Returnees will be given post-arrival assistance such as food, water and accommodation, and hygiene kits, medical screenings and health check-ups, psychosocial and reintegration advice for a maximum period of three days in the center unless additional care is needed.

Step 5:

Transportation and provisional accommodation support will be given to all returnees to go to their communities of return;

- Transportation and provisional accommodation cash assistance will be provided to all returnees

to go to their communities of return;

- Returnees whose final destination is Addis Ababa, those within 400 kilometers radius outside Addis Ababa and those beyond 400 kilometers outside Addis Ababa will be given a total of Ethiopian Birr equivalent to 60, 100 and 150 EUROS respectively.

Step 6:

Returnees get psychosocial and medical service in Addis Ababa;

- Upon airport arrival or at the designated shelter screening, those returnees with emergency psychosocial and medical needs will receive emergency assistance in Addis Ababa for a short period of time (up to 6 months) before returning to their families or communities;
- For those returnees who will have difficulties in rejoining their families or communities of origin, short term (for a maximum of three months) housing rental assistance could be provided; however, this assistance is subject to strict eligibility criteria to be determined by ARRA RRPMO.

Step 7:

Provision of reintegration assistance in Addis Ababa and at regional and district levels;

- Returnees will get medication and counselling support for mental wellbeing at regional and district levels; however, this assistance will be provided to returnees following medical advice for follow-up and further treatment;
- For those returnees willing to continue/start their education, the project will cover eligible costs of scholastic and student supplies;
- Financial literacy, enterprise development and short term vocational training courses could be provided to returnees;
- After the completion of the necessary training, each returnee who so wishes either individually

or cooperatively will develop their own business plan with direct support from the project and government offices;

- The project will review the prepared business plan, purchase and distribute items used to start up business and will conduct business mentoring and follow up;
- The cost of individual occupational skills and livelihood support shall not exceed Ethiopian Birr equivalent to EUR 3,000 per returnee (adults only) and all payments associated with purchasing of items are made directly by the project; hence, no cash is given to returnees.
- To set up a business, a returnee may have to acquire a relevant permit to fulfill any regulatory requirements set by the government where necessary.

Reintegration assistance not covered by the project

- The purchase of personal goods, which do not have a demonstrable relationship with a returnee's socio-economic reintegration;
- Expenses related to services ensured by public authorities (such as training and schooling, medical care, administrative and legal services) unless the quality and/or the availability of public services cannot be satisfactorily ensured;
- Private events such as weddings and payment of debts or fines of any sort.

What should be done to receive reintegration assistance?

- Each returnee should identify him/herself to the Project Office at Bole International Airport or at Regional Reintegration Centers (RRCs) or at District Job Creation Offices as soon as possible. This could include returnees that were not identified or did not self-identify at the airport, and therefore their point of contact is at the Project Office or at the RCs or at District Job

Creation Offices.

- District Job Creation Offices will inform the RCs of the presence of returnees; then, the Project's Regional Reintegration Officer from the RC will visit the district to meet the returnee.
- Returnees can make contact over the phone, email or through a visit in person. The Project's regular working hours are 8:30 a.m. – 5:30 p.m, Monday to Friday; however, arrival receptionists are available 24/7 at Bole International Airport for reception and emergency assistance;
- Each returnee should discuss, finalize and implement the reintegration plan;
- Each returnee should cooperate with the Project Office or partner to ensure all funds are disbursed within 12 months of return. However, this timeframe recognizes the heterogeneity of returnees and is flexible to meet the needs of vulnerable returnees.

Contact information

Agency for Refugees and Returnees Affairs
Returnees Reintegration Project Management Office

Address:
Addis Ababa, Yeka Sub-city, Woreda 09, Street:9_2425,
House no. B42_19, On the main road from Megenagna to
"Sahlite Mihret Square" then turn to left to "Demitry
Hotel", just next to "Solo Te Hotel".

P.O.Box:
84 Attention to Returnees Reintegration Project
Management Office, Addis Ababa, Ethiopia.

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Contact at Bole International Airport
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Implemented by ARRA



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Reintegration Assistance Guide for Returnees



NOTHING IS
LIKE HOME!

Sustainable Reintegration Support



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